



Access Statement

Hillside lodges (Lodges 6-10)



Pre-Arrival

Large print brochures, accessible website, and e-mail available.

Local information is available with details of accessible places to visit, restaurants, local shops, amenities and services.

Local electric wheelchair/mobility scooter hire – we may be able to help (pre booking required)

How to find us

Full information including detailed information can be found on our website in the frequently asked questions (FAQ) calvertkielder.org.uk

Arrival & Car Parking Facilities

Guests check-in at reception which is level entry and accessible by all.

Lighting in the car park is good with signposts to the lodges and surrounding areas.



The entrance has automatic electric doors with glass awareness stripes.

There is good contrast between the walls, floors and doors.

There is a wheelchair accessible reception desk with a bell to alert staff

and induction loop.

Main Lodge Entrance

Road access tarmac leads to each lodge with



parking adjacent to lodge and signed space for 2 cars with a turning area.

Tarmac to decking ramp (1140mm wide) or paving slab entry with gradient better than 1:20.

Front door is a clear open door width 850mm, PVCU door handle pull to open, with 20mm door thresh leading onto welcome mat.

Outside light located on outside of lodge on approach ramp and just inside front door. 1080mm from the ground



Outdoor Space

There is an undercover decking area accessed by a patio door from the lounge with a clear opening 1020mm which includes a threshold of 20mm height in each lodge. The area around the lodges is a mixture of wild and mown grass.



Lounge and Dining



Large open single level building with carpet tile and vinyl flooring with an open plan living/dining/kitchen area.

Sofa height 430mm from floor, dining chair height 460mm from floor.

A large dining table with 6 chairs and a table top height of 780mm from the floor. Table risers are available if required. Please ask at reception.

Kitchen

Modern open plan kitchen.

Standard height worktop throughout 920mm from floor. The section with hob and sink has a lowering system and can be lowered to 700mm

Washer, dryer and dishwasher at floor level under



worktop

Fridge/Freezer with door handles at 880mm height

Integrated ovens with handles at 1200mm height

Electric hob and other kitchen items are located on top of the work surface.



Bedrooms

Bedrooms are accessed from the open plan dining area. All soft furnishings and bedding are non allergenic.

There are three large bedrooms, a twin with ensuite bathroom, a twin/triple room that includes a bunk bed and a double room with King bed.

Bedroom - clear open door widths are 900mm, door handle height 1040mm from floor.

Mattress height 580mm from floor.

All bedrooms have dressing table 740mm from floor with stool 450mm seat height.

Wardrobe rail height 1720mm from floor.



Tracking hoists

All of the lodges have overhead tracking hoists which use a loop sling (not provided)

Lodges 7,8,9 and 10 track into the ensuite bathroom.

Lodge 6 tracks within the bedroom only.

Weight limits

Lodges 6 and 10 - 130kg

Lodges 7, 8 and 9 – 200kg

Profiling electric beds

Lodge 9 and 10 have profiling electric beds in a twin ensuite room.

If your lodge does not have a profiling bed have a limited number of profiling beds available to hire as part of your stay – please contact us in advance for details.



Ensuite shower room

Each shower room is large with an extra wide door with opening 1530mm and handle height at 1050mm

All are level entry wet rooms shower and have sink and toilet.

Toilet seat height is 420mm, sink height is 840mm



Main Bathroom

Accessed from hallway, clear open door width 890mm, door handle height 1040mm from floor.

Sink height 420mm, Toilet seat height 840mm from floor.

Each bathroom has a bath with electric shower and require a step into the bath to use. Height of bath edge is 560mm



Surrounding Site

All paths to main centre are tarmac or paving and our main centre is all level entry.

Some paths are made up of compacted stone and assistance may be required for some wheel chair users.

We are situated in 40 acres of woodland.

We have gardens with picnic tables at the front of Reception and the back of the main centre.

There is a play area located near our zipwire which includes a nest swing suitable for ages 3-12 at height 470mm from the ground.

Outdoor lighting is good around the centre and lodges however we are located in a National Dark Skies Park where light pollution is very low, so some people may prefer to carry a torch when walking during the evening or after dark.

Additional Information

Lodge guests are welcome to use our main centre where there is a bar, lounge and hydrotherapy pool. Access to the centre is all level entry and all on hard surface either tarmac and paving at the entrance or lino and carpet inside.

Lodge guests have complimentary use of the hydrotherapy pool (pre booking required) which has a changing bed and a hoist with bed or chair allowing access to the pool. We can also provide a mobile hoist for use in the pool changing rooms.

Outdoor activities - Specialist equipment is available for our outdoor activities (pre booking required) to enable people of all abilities to access. If you have any questions, please ask a member of our office Team.

As the name suggest the Hillside lodges are all located at an elevated level of our site and have views over the surrounding forest and centre. They are situated 100 -150m away from our main centre building and can be accessed via a sloped road or path. Some may find the grade steep and the main road up and find the path that runs from between lodge 8 and 9 down to the centre unsuitable for unaccompanied wheelchairs, especially in wet or icy conditions. The gradient here is steeper than 1:15.

Light Switches in the lodges are all 1020mm from floor level, sockets 1020mm from floor level in general areas.

Hygiene waste disposal can be accommodated; however you must use our supplier bags and fill them correctly. A small charge is made for this service by our supplier which we pass on to lodge guests.

Genuine Assistance Dogs welcome and no charge is made for their stay.

Some of our lodges are pet friendly but pet free ones are available. Please ask at time of booking.

Travel Cots and High chair are available for each lodge. No bedding is supplied with the cots.

Mobile signal is patchy and unreliable but we have ultra fast Wifi in each lodge. The lodges each have a landline that can make outside calls.

Local area - we can advise further on what is available and accessible in the local area.

Shopping – note there are very limited shopping areas nearby but ASDA and Tesco can deliver directly to your lodge. Please use postcode NE48 1BS and ensure booking name is used on delivery and if booked via 3rd party please confirm with us directly with your booking name and lodge number.

Contact Information

Guest Services Team

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Floor plan

