



The Burnside Lodges



Access Statement

Burnside lodges (Lodges 1-5)

Pre-Arrival

Large print brochures, accessible website, and e-mail available.

Local information is available with details of accessible places to visit, restaurants, local shops, amenities and services.

Local electric wheelchair/mobility scooter hire – we may be able to help (** Notice is required for this service, independent arrangements can be accommodated; please note Calvert Kielder cannot be held responsible for verifying delivery or collection condition or damages)

How to find us

Full information including detailed information can be found on our website in the frequently asked questions (FAQ) calvertkielder.org.uk

Arrival & Car Parking Facilities

Guests Check-in at reception which is level entry and accessible by all.

Lighting in the car park is good with signposts to the lodges and surrounding areas.

The entrance has automatic electric doors with glass awareness stripes.

There is good contrast between the walls, floors and doors.

There is a wheelchair accessible reception desk with a bell to alert staff and induction loop.

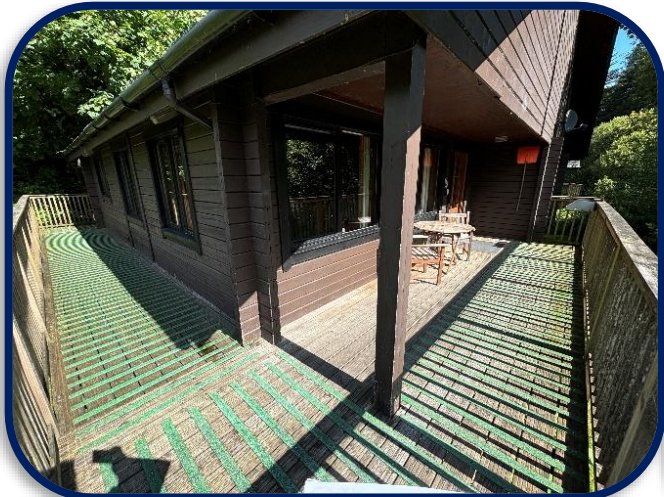


Main Lodge Entrance

Road access tarmac leads to each lodge with parking adjacent to lodge and signed space for 2 cars with a turning area.

There is a decking ramp (min 1100mm wide) or paving slab entry with gradient better than 1:20.





A large dining table with 6 chairs and a table top height of 760mm from the floor.



Kitchen

Modern designed kitchen as part of the open plan area.

Standard height worktop throughout (910mm from floor) with washer, dryer and dishwasher at floor level under worktop

Hob and sink are on a height adjustable work surface which can be lowered to 680mm height

Fridge/Freezer with door handles at 870mm height.

Front door is a clear open door width 900mm, PVCU door handle pull to open, with 20mm high thresh leading onto welcome mat.

Outside light switches on the wall of lodge by the car park or just inside front door. 930mm above ground.

Outdoor Space

There is a decking area at the front of each lodge with wild and mown grass areas surrounding each lodge

Lounge and Dining

Large open single level building with carpet tile and vinyl flooring with an open plan living/dining/kitchen area.

Sofa height 420mm from floor, dining chair height 440mm from floor.



Integrated ovens with handles at 1340mm height
Other kitchen item are located on top of the work surface

Bedrooms

Bedrooms are accessed from the open plan lounge dining room. All soft furnishings and bedding is non allergenic.

There are three bedrooms, 2 twins and a double/twin



Bedrooms - clear open door widths are 890mm, door handle height 1030mm from floor.

Mattress height 590mm from floor.

The double bedrooms have dressing table 760mm from floor with stool 470mm seat height.

Wardrobe rail heights are 1240 and 1800mm from floor.

Tracking hoist lodges (Lodges 1,2 and 3)

Three of the burnside lodges have overhead tracking hoists within one of the twin rooms which use a loop sling (not provided)

Weight limits

Lodges 1 and 2 - 130kg

Lodge 3 – 200kg

Profiling electric bed lodges (Lodges 1 and 3)

Two of the Burnside lodges have profiling electric beds in a twin room.

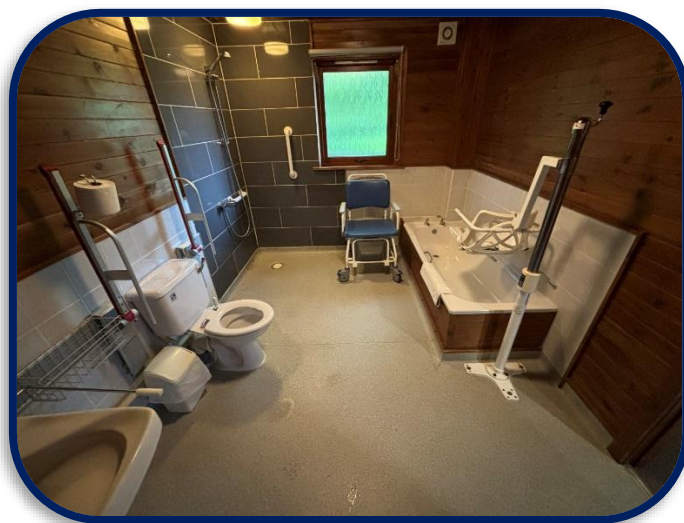
We have a limited number of profiling beds available to hire as part of your stay – please contact us for details.

Main Bathroom

Accessed from hallway, clear open door width 910mm, door handle height 1030mm from floor. Lowering sink height adjustable from 640mm to 820mm from floor, Toilet seat height 420mm from floor.

All have level entry wet room shower.

All have a Bath 480mm step in height (some have a bath hoist see below)



Bath hoist Lodges (Lodges 1,2,3,4)

Four of the lodges have bath hoists allowing access to the baths.

Weight limit is 125kg

Toilet

All lodges have an additional toilet with sink adjacent to the main bathroom.

Clear open door width of 910mm.

Surrounding Site

All paths to main centre are tarmac or paving and our main centre is all level entry. Some paths are made up of compacted stone and assistance may be required for some wheel chair users.

We are situated in 40 acres of woodland.

We have gardens with picnic tables at the front of Reception and the back of the main centre.

There is a play area located near our zipwire which includes a nest swing suitable for ages 3-12 at height 470mm from the ground.

Outdoor lighting is good around the centre and lodges however we are located in a National Dark Skies Park where light pollution is very low, so some people may prefer to carry a torch when walking during the evening or after dark.

Additional Information

Lodge guests are welcome to use our main centre where there is a bar, lounge and hydrotherapy pool. Access to the centre is all level entry and all on hard surface either tarmac or paving.

Lodge guests have complimentary use of the hydrotherapy pool (pre booking required) which has a changing bed and a hoist with bed or chair allowing access to the pool. We can also provide a mobile hoist for use in the pool changing rooms.

Outdoor activities - Specialist equipment is available for our outdoor activities (pre booking required) to enable people of all abilities to access. If you have any questions, please ask a member of our office Team.

Burnside lodges are all located on the lower level of our site and as the name suggests, have views over the Cranecleagh Burn. They are situated 50-150m away from our main centre

building along a paved road.

Light Switches in the lodges are all 1020mm from floor level, sockets 300mm from floor level in general areas.

Hygiene waste disposal can be accommodated; however you must use our supplier bags and fill them correctly. A small charge is made for this service by our supplier which we pass on to lodge guests.

Genuine Assistance Dogs welcome and no charge is made for their stay.

Some of our lodges are pet friendly but pet free ones are available. Please ask at time of booking.

Travel Cots and High chair are available for each lodge. No bedding is supplied with the cots.

Mobile signal is patchy and unreliable but we have ultra fast Wifi in each lodge. The lodges each have a landline that can make outside calls.

Local area - we can advise further on what is available and accessible in the local area.

Shopping – note there are very limited shopping areas nearby but ASDA and Tesco can deliver directly to your lodge. Please use postcode NE48 1BS and ensure booking name is used on delivery and if booked via 3rd party please confirm with us directly with your booking name and lodge number.

Contact Information

Guest Services Team

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Floor plan

