

Access Statement Straker lodge



Pre-Arrival

Large print brochures, accessible website, and e-mail available.

Local information is available with details of accessible places to visit, restaurants, local shops, amenities and services.

Local electric wheelchair/mobility scooter hire – we may be able to help (** Notice is required for this service, independent arrangements can be accommodated; please note Calvert Kielder cannot be held responsible for verifying delivery or collection condition or damages)

How to find us

Full information including detailed information can be found on our website in the frequently asked questions (FAQ) calvertkielder.org.uk

Arrival & Car Parking Facilities

Guests Check-in at reception which is level entry and accessible by all.

Lighting in the car park is good with signposts to the lodges and surrounding areas.

The entrance has automatic electric doors with glass awareness stripes.

There is good contrast between the walls, floors and doors.

There is a wheelchair accessible reception desk with a bell to alert staff and induction loop.



Main Lodge Entrance to Straker

Road access tarmac leads to the Straker lodge with undercover parking adjacent to lodge and signed space for 2 cars with a turning area.

Tarmac to paving slab entry with gradient better than 1:20.

Front door is a clear open door width 830mm, PVCU door handle pull to open, with 20mm high thresh leading onto linoleum floor.



Outdoor Space

The Straker has a large patio area accessed from two large sliding opening patio windows in the main lounge. The handle is 1100mm from the ground.



Hot Tub

There is a 6 person hot tub located on the patio. It has two steps to enter and the edge is at a height of 880mm

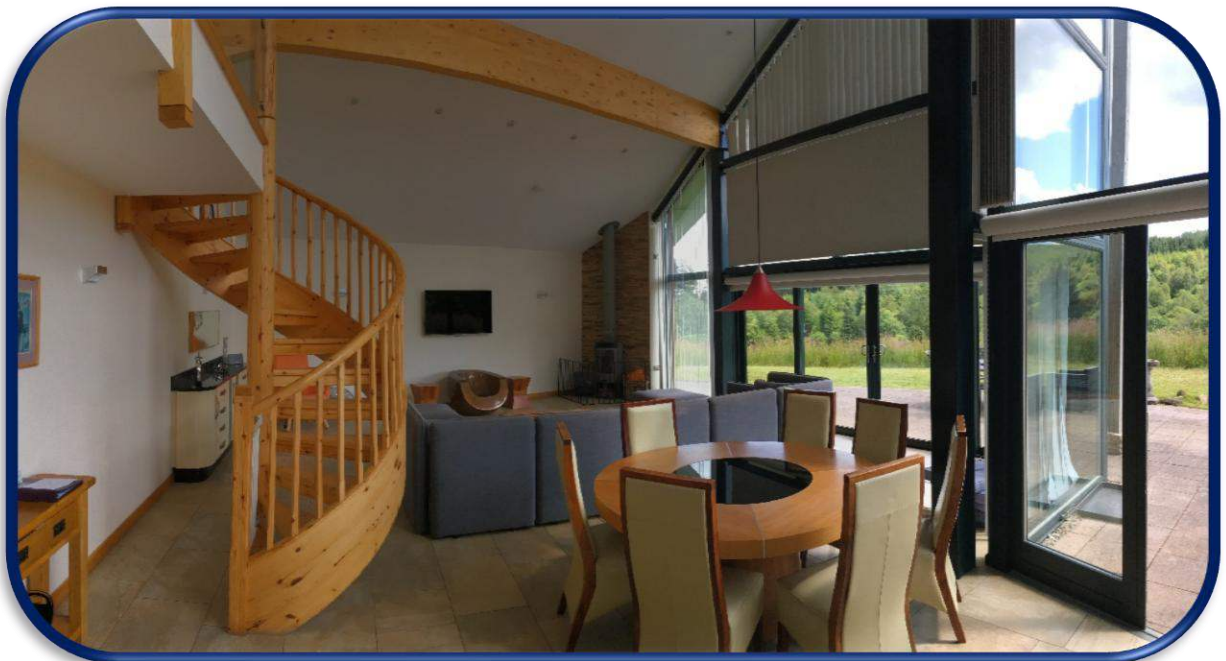


Lounge and Dining

Large open single level building with carpet tile and vinyl flooring with an open plan living/dining/kitchen area.

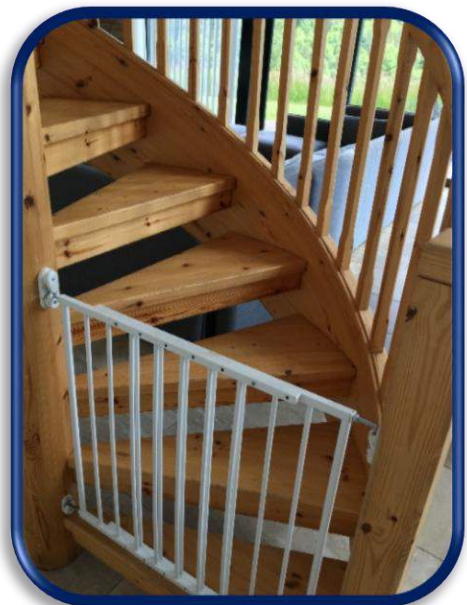
Sofa height 420mm from floor, dining chair height 500mm from floor.

A large dining table with 6 chairs and a table top height of 730mm from the floor.



Mezzanine level

There is a small mezzanine level accessed via a spiral stair. There is a stair gate at the base.



Kitchen

Modern designed kitchen as part of the open plan area.

Standard height worktop throughout (910mm from floor) with washer, dryer and dishwasher at floor level under worktop.

Fridge/Freezer with door handles at 600mm height.

Integrated ovens with handles at 1180 and 1470mm height.

Electric hob is located on top of a lowered section of the work surface at 770mm height.



Bedrooms

Bedrooms are accessed from the hallway (minimum 900mm wide). All soft furnishings and bedding are non allergenic.

There are three large bedrooms, a double with ensuite bathroom and two twins.

Bedroom - clear open door widths are 860mm, door handle height 900mm from floor.

The master en-suite bedroom has an automatic entry door with push panels located in the hallway and bedroom.



Mattress height 560mm from floor.

All bedrooms have dressing table 900mm from floor with stool 450mm seat height.

Twin rooms wardrobe rail heights are 1970 and 1070mm from floor.



Tracking hoists

The double bedroom has a Integra hidden hoist located in the cupboards surrounding the beds. This has a weight limit of 230kg.

The double bedroom has a pull down wardrobe rail. This can be lowered to 1150mm from the floor

This room also has medication fridge





Ensuite shower room

The double room has an ensuite shower room access through a sliding door. The shower room is large with a wide door opening 900mm and handle height at 810mm

It has a level entry wet room shower and a sink and toilet.

Toilet seat height is 440mm, sink height is 810mm

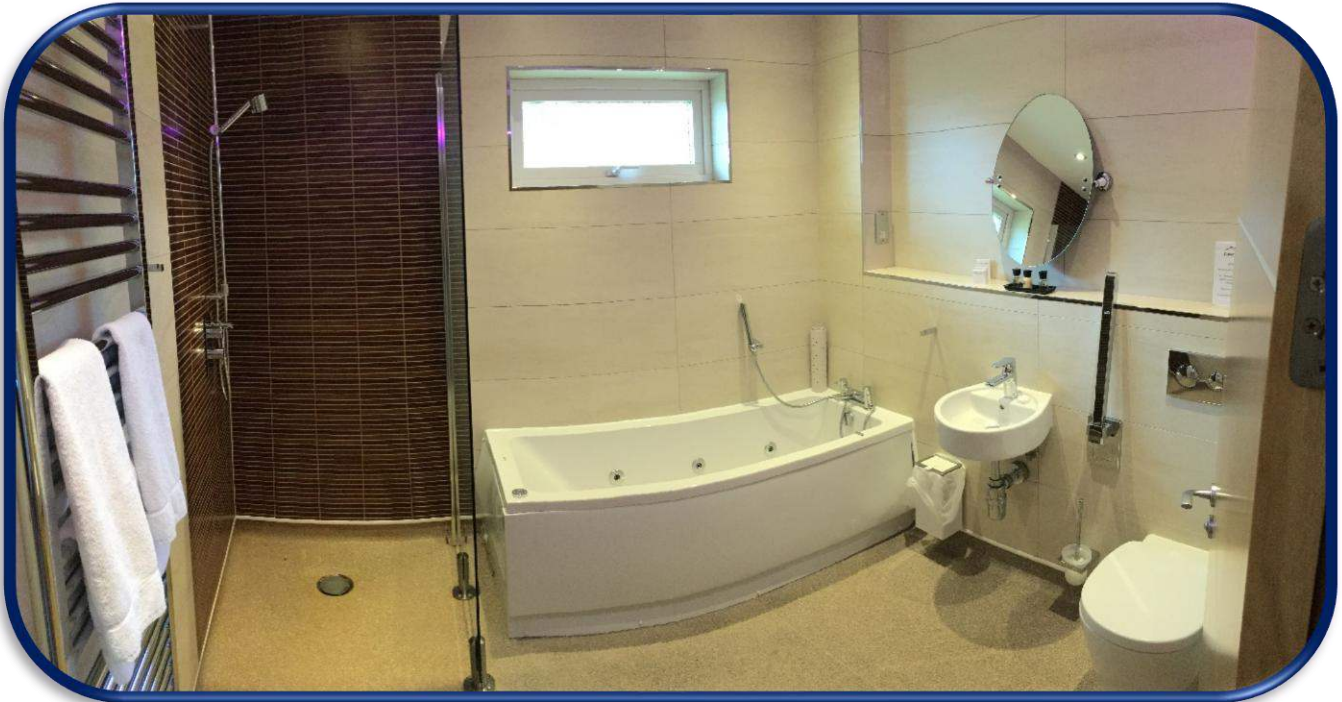


Main Bathroom

Accessed from hallway, clear open door width 900mm, door handle height 910mm from floor.

Sink height 780mm, Toilet seat height 440mm from floor.

The bathroom has a whirlpool bath with shower and a separate level entry shower and requires a step into the bath to use. Height of bath edge is 530mm.

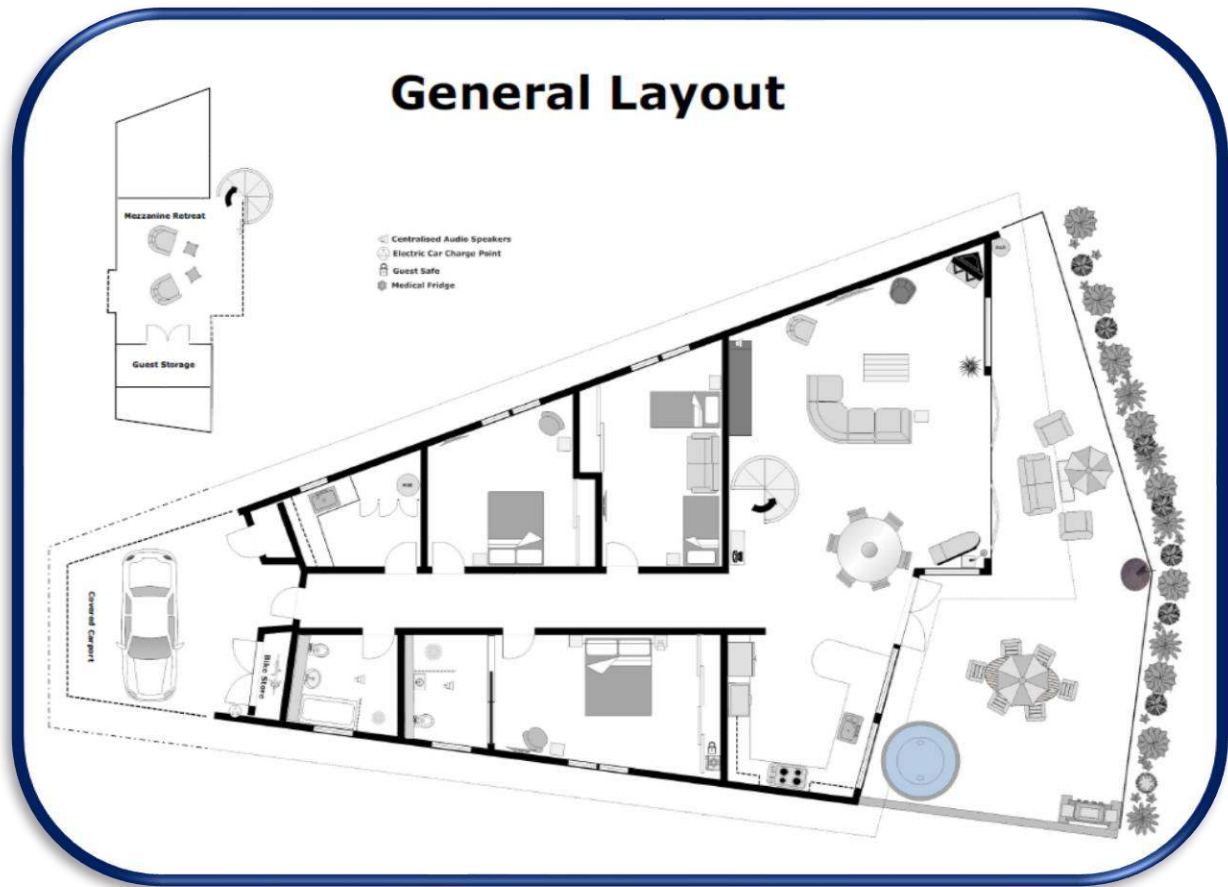


Utility room

There is a small utility room which has an under counter washing machine and a dryer. The counter height is 900mm and there is a small utility sink at height 880mm from the floor.



Floor plan



Surrounding Site

All paths to main centre are tarmac or paving and our main centre is all level entry. Some paths are made up of compacted stone and assistance may be required for some wheel chair users.

We are situated in 40 acres of woodland.

We have gardens with picnic tables at the front of Reception and the back of the main centre.

There is a play area located near our zipwire which includes a nest swing suitable for ages 3-12 at height 470mm from the ground.

Outdoor lighting is good around the centre and lodges however we are located in a National Dark Skies Park where light pollution is very low, so some people may prefer to carry a torch when walking during the evening or after dark.

Additional Information

Lodge guests are welcome to use our main centre where there is a bar, lounge and hydrotherapy pool. Access to the centre is all level entry and all on hard surface either tarmac or paving.

Lodge guests have complimentary use of the hydrotherapy pool (pre booking required) which has a changing bed and a hoist with bed or chair allowing access to the pool. We can also provide a mobile hoist for use in the pool changing rooms.

Outdoor activities - Specialist equipment is available for our outdoor activities (pre booking required) to enable people of all abilities to access. If you have any questions, please ask a member of our office Team.

The Straker lodge is all located at an elevated level of our site and has views over the surrounding forest and centre. It is situated 150m away from our main centre building and can be accessed via a sloped road or path. Some may find the grade steep on the main road up and find the path that runs from between lodge 8 and 9 down to the centre unsuitable for unaccompanied wheelchairs, especially in wet or icy conditions. The gradient here is steeper than 1:15.

Hygiene waste disposal can be accommodated; however you must use our supplier bags and fill them correctly. A small charge is made for this service by our supplier which we pass on to lodge guests.

Genuine Assistance Dogs welcome and no charge is made for their stay.

Travel Cots and High chair are available for each lodge. No bedding is supplied with the cots.

Mobile signal is patchy and unreliable but we have ultra fast Wifi in each lodge. The lodges each have a landline that can make outside calls.

Local area - we can advise further on what is available and accessible in the local area.

Shopping – note there are very limited shopping areas nearby but ASDA and Tesco can deliver directly to your lodge. Please use postcode NE48 1BS and ensure booking name is used on delivery and if booked via 3rd party please confirm with us directly with your booking name and lodge number.

Contact Information

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